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**Case Management System - KY Public Service Commission***Complaint Cases Before the Commission as of March 13, 2025***2023-00261**

RECEIVED: 08/01/23

FILED: 08/01/23

FINAL:

REOPENED:

SUSPENSION DATE:

CASE NATURE: Bobby Young, Complainant; Kentucky-American Water Company, Defendant

**CASE CODE**

Complaints - Rates, Service

**UTILITIES:**

Kentucky-American Water Company

**INDEX OF EVENTS:**

10/09/24 Kentucky-American Water Company Response to Commission Staff First Request for Information  
09/25/24 Order Entered: 1. A copy of this Order shall be served on Kentucky-American for the sole purpose of requesting necessary documents and information to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Kentucky-American shall respond to Commission Staff's request for information as provided in Appendix A attached to this Order. 3. Kentucky-American shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 4. A copy of this Order shall be served on Mr. Bobby Young by U.S. certified mail, return receipt requested, at 1691 Donelwal Drive, Lexington, Kentucky 40511.

08/01/23 Acknowledge Receipt of Filing  
08/01/23 Bobby Young v. Kentucky-American Water Company

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Total Number of Cases: 1