## Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of February 26, 2025

2018-00312 RECEIVED: 09/13/18 FILED: 09/13/18 FINAL: 04/12/19

SUSPENSION DATE:

**REOPENED**:

CASE NATURE: Sherry L. Basore, Complainant; Kentucky-American Water Company, Defendant

## CASE CODE

Complaints - Rates, Service

## UTILITIES:

Kentucky-American Water Company Kentucky-American Water Company

## **INDEX OF EVENTS:**

| 04/12/19 | Final Order Entered: This case is dismissed as satisfied with prejudice and is removed from the<br>Commission's docket.  |
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| 02/01/19 | Sherry Basore Response to Kentucky-American Water Company  |
| 01/16/19 | Order Entered: Within 14 days of the date of entry of this Order Sherry Basore may file with the Commission any reply to Kentucky-American's response, and to provide the Commission with any additional information that she feels is relevant. |
| 10/29/18 | Order Entered: Sherry Basore may file with the Commission any reply to Kentucky-American's response and to provide the Commission with any additional information that she feels is relevant within 14 days of the date of entry of this Order.  |
| 10/19/18 | Kentucky-American Water Company Response to Complainant and Motion to Dismiss Complaint as Satisfied   |
| 10/09/18 | Order Entered: Kentucky-American is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of this Order.  |
| 09/14/18 | Acknowledge Receipt of Filing  |
| 09/13/18 | Sherry L. Basore V. Kentucky-American Water Company  |
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Total Number of Cases: 1